

## SAFETY GUIDELINES

Although we are not offering spa services at Surfsand Resort at this time, we are thrilled to reopen our doors to our sister property Stephanie Inn's Spa. If you need transportation to Stephanie Inn, please let us know. Before your appointment, please take a moment to review our safety guidelines below.

- Stephanie Inn's Spa will be open seven days a week, 9 am to 7 pm.
- Only guests with appointments will be permitted at this time due to limited capacity. Walk-ins will not be accepted.
- Spa appointment times will be staggered and arrival process altered to ensure occupancy and social distancing guidelines are met. Please do not bring guests to your appointment.
- Health screenings and temperature checks will be conducted for Stephanie Inn's Spa guests upon arrival.
- A face mask must be worn by Stephanie Inn Spa's guests at all times. We are happy to provide masks.
- Spa guests are required to wash their hands prior to the start of a service.
- Spa therapists will be wearing masks and aprons at all times, and changing out aprons between each service.
- Spa team members will be enforcing a strict cleaning and sanitation schedule with CDC approved cleaning products.
- Guests under the age of 12 are not permitted at this time.
- We ask that Stephanie Inn's Spa guests practice physical distancing at all times with other guests.
- We will provide guests the option to pay for treatment in advance to allow for a touchless payment transaction. All payments will be collected via credit, debit, or gift cards. No cash payment transactions on site.
- Please refrain from visiting Stephanie Inn's Spa if you or a household member has displayed any COVID-19 symptoms or if you are under an isolation or quarantine order/directive.
- We kindly ask that you respect all aforementioned safety guidelines, as well as standards and processes posted on site and shared by employees.

Thank you for joining us in keeping our community safe and healthy!  
Please let us know if you have any questions or concerns.